

2025 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - INDIANA

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Ameresco	(781) 460-0996
Aurora Utilities	(812) 926-2557
Bainbridge Utilities	(765) 522-6238
Batesville Water & Gas Utility	(812) 934-3811
Boonville Natural Gas	(812) 897-2260
BP Pipelines (North America) Inc.	(800) 548-6482
Buckeye Partners, L.P.	(800) 331-4115
CenterPoint Energy	(800) 227-1376
Chrisney Municipal Gas	(911)
CITGO Petroleum Corporation	(800) 471-9191
Citizens Energy Group	(800) 458-4553
City of Rensselaer Gas Utility	(219) 866-7602
Community Natural Gas Co. Inc.	(618) 972-4060
Countrymark Refining and Logistics, LLC	(812) 838-8500
or	ext.8500 (800) 832-5490
Duke Energy Nobleville Station	(618) 392-5502
Enbridge US Inc. / Texas Eastern LP (Gas)	(800) 231-7794
Enbridge US Inc. / Texas Eastern LP (Oil)	(800) 858-5253
Enterprise Products Operating LLC	(888) 883-6308
Explorer Pipeline Company	(888) 876-0036
Fountaintown Gas Company, Inc.	(800) 379-1800
or	(833) 763-6393
Hoosier Energy REC, Inc	(812) 875-9707
Huntingburg Energy Department	(812) 683-2327
Indiana Natural Gas Corporation	(800) 777-0659
Indiana Utilities Corporation	(800) 589-8142
Jasonville Utilities	(812) 665-2680
or	(812) 798-5630
Jasper Municipal Gas & Water	(812) 482-9131
Kinder Morgan Kinetrex Pipeline	(800) 733-2490
Kinder Morgan (Natural Gas Pipeline Company of America)	(800) 733-2490
Linde	(800) 926-9620
Linton Municipal Utilities	(812) 847-4411
Marathon Pipe Line LLC	(833) 675-1234
Midwest Natural Gas Corporation (Bloomfield)	(812) 384-4150
or	(800) 491-4150
Midwest Natural Gas Corporation (Scottsburg)	(812) 752-2230
or	(800) 654-2361
Montezuma Municipal Gas Utility	(765) 245-2759
or	(765) 245-2211
New Harmony (town of) Gas Utilities (Day)	(812) 682-4846
New Harmony (town of) Gas Utilities (Night)	(812) 838-8363
NIPSCO (Northern Indiana Public Service Company)	(800) 634-3524
NuStar Pipeline Operating Partnership LP	(800) 759-0033
Ohio Valley Gas Corporation	
Winchester District	(765) 584-5503
or	(877) 853-5501
Portland District: Jay County	(260) 726-8114
Portland District: Randolph County	(765) 584-5503
Connersville District	(765) 825-1149
or	(800) 326-1148
Tell City District	(812) 547-2396
or	(877) 842-2397
Sullivan District	(877) 884-6368
Owens-Illinois	(618) 392-5502
Panhandle Eastern Pipe Line	(800) 225-3913
Pembina Cochin LLC	(800) 360-4706
Poseyville Municipal Utilities	(812) 874-2212
Riverside Petroleum Indiana LLC	(888) 871-3550
South Eastern Indiana Natural Gas Co. Inc.	(800) 379-1800
or	(833) 654-2444
Switzerland County Natural Gas Co Inc	(812) 427-3332
Sycamore Gas Company	(877) 544-2726
Tallgrass	(877) 436-2253
TC Energy - ANR Pipeline Company	(800) 447-8066
Texas Gas Transmission, LLC	(800) 626-1948
Town of Lapel	(765) 534-3157
Town of Osgood Gas Utility	(812) 689-0178
Town of Pittsboro	(317) 892-3326
Town of Roachdale Municipal Utility	(765) 301-0828
Trunkline Gas	(800) 225-3913
Valley Rural Utility Company	(888) 784-6160
Valero Terminating and Distribution Company	(866) 423-0898
Vector Pipeline	(888) 427-7777
Vermillion Rise Mega Park	(765) 245-2415
West Shore Pipe Line Company	(888) 625-7310
Wolverine Pipe Line Company	(888) 337-5004

To learn more about your local pipeline operators, please visit in.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
Indiana 811	1-800-382-5544
National One-Call Dialing Number	811

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EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/
peculiar odors/dead insects around gas line/dead
vegetation
- Rainbow sheen on the water/mud or water bubbling up/
frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



INDIANA

Website: www.indiana811.org

Advance Notice: At least 2 full working days, but not more than 20 calendar days in advance of the start of the excavation

Marks Valid: 20 calendar days

Law Link: <https://indiana811.org/resources/full-law/>

TICKETS	STATE LAWS & PROVISIONS										NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED				Tolerance Zone			
	FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage		Design	Emergency Clause	Overhead
N	Y	N	Y	Y	Y	Y	N	N	Y	Y	Y	N	Y	Y	Y	N	Y	Y	Y	N	N	24"
																						*

* + 1/2" the width of the facility on all sides

EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



**Know what's below.
Call before you dig.**

